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Administrative Services Department Study



ADMINISTRATIVE SERVICES DEPARTMENT STUDY

Administrative Services Department Study Team

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Assistant to the City Manager November 12, 2004

Administrative Services Department Study (Continued)

EXECUTIVE SUMMARY

In July 2004, an Administrative Services Department Study Team was formed to meet what became this charge:

To find a way to provide better administrative services to City of Morgan Hill operating departments while saving the General Fund at least \$100,000.

We have met this charge with a proposal for reorganizing the provision of administrative services with an estimated General Fund savings of about \$107,000. We expect an initial period of service disruption, which could be followed by departments receiving the same level of service, though probably not improved services, if certain conditions for success are met.

1. Overview of Proposed Reorganization

Through this report, the Study Team ("Team") proposes a conceptual plan for an Administrative Service Department which would save about \$107,000 from the General Fund, and \$15,000 from the Water and Sewer Funds. In achieving the required cost savings, however, the proposed reorganization is *not* expected to significantly improve the level of service provided. That goal could not be attained with the available resources. Instead, once the disruption associated with the reorganization passed, departments would receive critical administrative services at about the level as they currently receive them. Further, significant operational changes would be required in order to enable continued service levels while reducing staffing and associated costs.

The proposed reorganization, creating an Administrative Services Department, would reduce staffing in administrative service areas from 19 full time equivalent (FTE)

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Administrative Services Department Study (Continued)

positions to 18.5. Actual staffing in administrative departments would drop to 15.5 FTEs, with the equivalent of three positions being shifted to the Public Works Department. The Water and Sewer Funds already fund those positions.

While the proposed plan does not provide for immediate service improvements, it does pave the way for "smart growth" in administrative services in the future. The proposed structure strongly links related services and required staff capability, increasing opportunities for communication, shared decision-making and shared accountability. With additional staffing in the future, as resources allow, administrative services could be significantly strengthened using the proposed new structure, enabling a higher level of service and the more cost-effective provision of service.

2. Project Parameters

Beyond the charge to improve service and reduce General Fund costs associated with administrative services, the Study Team worked within several parameters. We focused on administrative services only, as we defined them¹, not services to the public. We worked to avoid simply shifting administrative work from the administrative departments to the operating departments. We were not charged with developing a specific implementation plan for the reorganization, though we did list some of the steps that will be required to do so. We conducted only a limited evaluation of opportunities for contracting for administrative services. Consistent with the Sustainable Budget Strategy, we focused on a structural realignment of services rather than temporary fixes

We defined administrative services as functions that cross department lines, support City operations, and provide an oversight or control function. A complete list of those functions is provided in <u>Section C</u> of this report. We did not classify the legal services provided by the City Attorney's Office as an administrative service since the City Attorney reports to the City Council.

Administrative Services Department Study (Continued)

such as reducing employees' hours or pay. We did not consider revenue-generating activities.

Next Steps

We recognize that our project was established in the larger context of budget reductions and that the Executive Team is likely to use several of the approaches listed above in order to attain the goals set in the Sustainable Budget Strategy. Though our proposal alone does not achieve the entire \$400,000 budget reduction required for 2005/06, we believe our recommendation holds promise for the future. We have outlined the implementation steps required should the Executive Team wish to proceed with the creation of an Administrative Services Department. We have appreciated the opportunity to work on this very challenging project.

Analysis of Recreation Revenues, Costs and Impact to the General Fund

	02/03	03/04	04/05	04/05	05/06
Recreation Analysis	Actuals	Actuals	Cur Bud	Projected	Proposed
					_
Rec Admin Revenues	-	-	-	-	-
Rec Admin Expenditrues	522,839	540,619	285,551	292,814	311,071
Rec Admin Net Impact	(522,839)	(540,619)	(285,551)	(292,814)	(311,071)
CCC Revenues	182,247	622,459	766,750	729,553	766,650
CCC Expenditures	794,220	1,060,898	1,346,160	1,055,714	1,280,015
CCC Net Impact	(611,973)	(438,438)	(579,410)	(326,161)	(513,365)
Aquatics Revenues	-	153,452	1,436,859	1,113,729	1,268,900
Aquatics Expenditures	-	357,381	1,434,494	1,387,942	1,403,838
Aquatics Net Impact	-	(203,929)	2,365	(274,213)	(134,938)
IRC Revenues	-	-	-	-	-
IRC Expenditures	-	-	-	-	85,665
IRC Net Impact	-	-	-	-	(85,665)
Transfers In-Startup Fund 210	520,332	265,000	-	-	85,665
Recreation Division Rev	702,579	1,040,912	2,203,609	1,843,282	2,121,215
Recreation Division Exp	1,317,059	1,958,898	3,066,205	2,736,470	3,080,589
Recreation Net Impact	(614,480)	(917,986)	(862,596)	(893,188)	(959,374)



Current and Future Grants

The following is a list of current and future grants that the City has received and/or will receive in future years.

In FY 2004/05, the City was approved to receive the following grants:

•	Recycling Grant	9,690
•	Supplemental Law Enforcement Funding Grant	100,000
•	Community Development Block Grant	166,640
•	OTS Sobriety Checkpoint Grant	2,069
•	Local Law Enforcement Block Grant	4,277
•	Homeland Security Grant	8,406
•	Medical Reserve Corps Grant	7,628
•	Taser Grant Program	10,000
•	RATTF Grant	70,917
•	SRO Grant	56,700
•	COPS in School Grant	29,452
•	Monterey Rd. @ UPRR Crossing	301,356
	(Federal Congestion Management Grant)	

We will receive the following grants in FY 2005/06

Recycling Grant	9,700
Supplemental Law Enforcement Funding Grant	100,000
OTS Sobriety Checkpoint Grant	8,276
Community Development Block Grant	156,491
RATTF Grant	30,000
SRO Grant	57,720
Medical Reserve Corps Grant	44,000
COPS in School Grant	15,000



Discretionary Reserves

The schedule below summarizes all discretionary funds projected to be available at June 30, 2006. While a large portion of these funds has been placed into separate funds for designated purposes, these monies are available as discretionary funds.

010-General Fund (including \$4.6 million in designations):	8,232,601
204/205-Supplemental Law Enforcement Fund	186,959
210-Community Recreation Centers Fund	220,156
240-Employee Assistance Fund	59,610 ⁽¹⁾
302-Park Maintenance Fund	3,737,648
730-Information Systems Fund	215,353 (1)
740-Building Maintenance Fund	1,364,416 ⁽¹⁾
760-Unemployment Insurance Fund	30,445 (1)
770-Workers' Compensation Fund	279,557 (1)
790-Equipment Replacement Fund	3,078,342 (1)
795-General Liability Insurance Fund	961,993 (1)
TOTAL PROJECTED CITY DISCRETIONARY DOLLARS @ 6/30/05:	18 367 080

⁽¹⁾ Amount in these funds could only be partially transferred to General Fund since these funds have accumulated contributions from various funds, including the General Fund. Remaining balances would need to be credited back to the other contributor funds.



Economic Development Budget FY2004/05 to FY2007/08

<u>Description</u>	Proj. Exp. <u>FY 04<i>1</i>05</u>	Budget <u>FY 05/06</u>	Projected M FY 06/07	linimal Budg FY 07 <i>1</i> 08	<u>4 yr</u> <u>Total</u>
Taxes (PBID)	14,000	54,400	54,000	54,000	176,400
RDA-Special Counsel	37,000	72,000	15,000	10,000	134,000
Contract Services					
MHDA	97,500	25,000	-	-	122,500
Chamber EDP	125,000	125,000	125,000	125,000	500,000
RDA marketing	-	40,000	-	-	40,000
Plan amendment EIR	-	120,000	-	-	120,000
Plan amendment consultants	35,000	48,000	-	-	83,000
Financing plan	-	20,000	-	-	20,000
Planning studies	35,000	42,500	40,000	40,000	157,500
Monterey Rd Improv/D/T Improv	36,000	90,000	44.000	11,000	126,000
CCC D/T Marketing	11,000	7,000	11,000	11,000	40,000
Sign Plan Other Studies	30,000	40,000 13,500	50,000	50,000	40,000 143,500
Walnut Grove PUD	46,100	13,000	50,000	50,000	46,100
Land Development Study		10,000	_		10,000
D/T Parking management plan	49,200	-	_	_	49,200
Contract Services Subtotal	464,800	581,000	226,000	226,000	1,497,800
	,	,	,	,	-,,
Other Expenses					
Graffiti Program	14,000	13,000	10,000	10,000	47,000
Other (Sister City)	14,000	3,000	1,000	1,000	19,000
Other Expenses Subtotal	28,000	16,000	11,000	11,000	66,000
Acquisition Expenses					
Courthouse Project	875,000	875,000	875,000	_	2,625,000
Professional Svcs	20,000	10,000	5,000	5,000	40,000
Acquisition Expenses Subtotal	895,000	885,000	880,000	5,000	2,665,000
Site specific studies	63,100	30,000	30,000	30,000	153,100
Property Management	25,000	25,500	25,000	25,000	100,500
Site & Building Improvements	38,925	-	-	-	38,925
Loan Amounts					
Small Business/Utility Financing Loans	20,000	20,000	20,000	20,000	80,000
Day Workers Center Offsites	195,000	,	,		195,000
Loan Amounts Subtotal	215,000	20,000	20,000	20,000	275,000
Grant Amounts					
Centennial Celebration	29,500	-	-	-	29,500
PBID	40,000	005.000	400.000	400000	40,000
Façade Grants	120,000	205,000	100,000	100,000	525,000
Commercial Rehab Loan/New Programs	240.000	100,000	100,000	100,000	300,000
Matching Grant Depot St. Historic Preservation	342,000 38,000	350,000	-	-	3 4 2,000 388,000
Other	51,000	300,000	-	-	51,000
Other (Ombudsman Svcs)	20,000	30,000	20,000	20,000	90,000
Grant Amounts Subtotal	640,500	685,000	220,000	220,000	1,765,500
Dougland DEDICID			200 000		200 000
Downtown RFP/CIP Scoffone Loan	-	150,000	390,000	-	390,000 150,000
Granada	-	1,060,000	-	-	150,000 1,060,000
Gunter	_	363,000	_	_	363,000
Public Art	-	52,000	-	_	52,000
		22,000			,000
Total	\$2,421,325	\$3,993,900	\$1,871,000	\$601,000	\$8,887,225

Available \$9,600,000 Unallocated \$712,775

NOTE: From FY 99/00 to FY03/04, the Agency spent about \$7.4 million for economic development activities, however, activities for FY 99/00 were funded with "old" RDA funds. The FY 04/05 column contains projected year end expenditures. The Agency allocated \$16M for RDA ED activities plus \$1 M from street improvements for the D/T RFP. For purposes of this projection, the Agency has about \$9.6M remaining to be allocated to RDA activities over the next 3 years. For FY 06/07 and FY 07/08, the budget includes minimal funding to maintain certain programs/activities or legal obligations. The "unallocated" amount is those ED funds available to be budgeted for activities. The unallocated amount from the D/T RFP is included in this analysis because it comes from ED funds, but is reflected in the 5 yr CIP budget for FY05/06. The projected expensed for FY 04/05 may differ from the amount identified in the BAHS budget section because of the timing between the preparation of expenditure estimates and budget FY 05/06 estimates. The main difference is that expenditures related to the D/T RFP were "rolled over" from FY 04/05 to FY05/06.



Final Allocations for Redevelopment Amendment Projects-April 2005

	Agency April 2005 Allocations	Amount Committed	Available for Remaining
Project Description	For Projects	thru June 2006	Years
PUBLIC FACILITIES			
Community Center	7,900,000	7,900,000	-
Community Playhouse	3,000,000	3,000,000	-
Library	11,100,000	11,100,000	-
Aquatics Center	12,950,000	12,950,000	-
Indoor Recreation Center	26,500,000	26,500,000	-
Sports Complex	7,650,000	7,650,000	-
Regional Soccer Complex	1,000,000	1,000,000	-
TOTAL ALLOCATION	70,100,000	70,100,000	-
FLOOD CONTROL/STORM DRAIN	-	-	-
STREET IMPROVEMENTS	15,000,000	15,000,000	-
ECONOMIC DEVELOPMENT	15,000,000	13,080,000	1,920,000
DOWNTOWN RFC	3,000,000	3,000,000	-
HOUSING	32,000,000	29,800,000	2,200,000
ADMINISTRATION	11,300,000	7,990,000	3,310,000
UNALLOCATED*	1,300,000	600,000	700,000
TOTAL PLAN AMENDMENT ALLOCATION	\$147,700,000	\$139,570,000	\$8,130,000

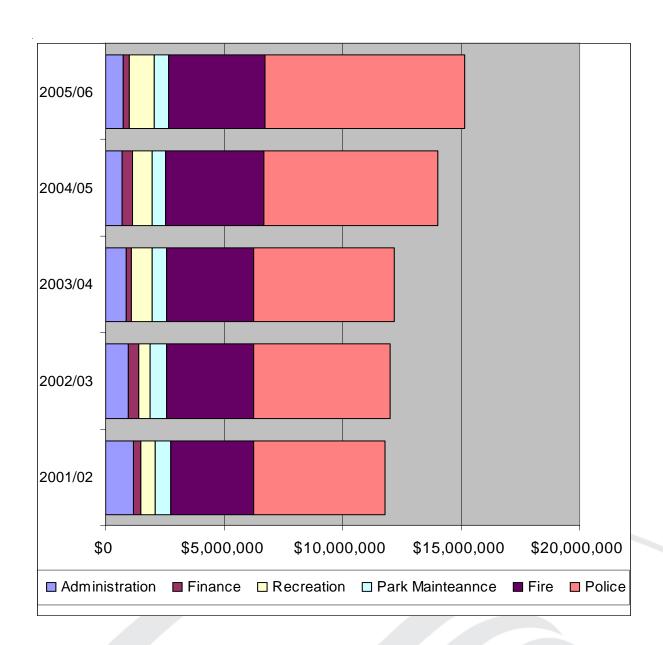
NOTES:

The Total Plan Amendment Allocation does not include a \$5.7M carryover from the "old' plan amendment which would be applied toward the public facilities category. The fiscal cap for the 1999 plan amendment is \$147M. These allocations were established based on Council direction and only include allocations of the Tax Increment (TI) collected and not any other revenue sources (e.g., loan repayments, interest). The Admin and Housing estimates assume the RDA plan reaches its fiscal cap in FY 07/08. The Agency specifically identified allocated amounts for the community facilities category. For the other categories, the Table shows the overall amount allocated to the category and not the specific projects. As a result, the "available remaining funds column" shows the total remaining from the allocation. The amounts committed or expended represent amounts incurred since FY 00/01. For FY 99/00, we used "old RDA Plan money" to cover all those expenses. This column also includes the projected expenses for FY 04/05 and the proposed budget for FY 05/06. For CIP projects, we included the FY 05/06 CIP numbers in the committed projections as well as any amounts budgeted in FY 06/07 if the contract is scheduled to be awarded in FY 05/06. The expenses only reflect RDA funds and do not necessarily represent total project costs. For example, the Library is a \$17M project, but the table only shows the amount of RDA TI allocated to the project. The Downtown RFC category consist of \$1M from Street Improvements, ED, and 20% Housing Setaside funds. Flood control funds were reallocated to the Library project.

^{*}The "unallocated" category shows the \$1.3M identified as part of the financing strategy for the Library. About \$600,000 of this \$1.3M was allocated to the Aquatics Center.



General Fund Discretionary Expenditure History





General Fund Projections (No New Revenues)

This schedule shows that total Fund Balance for the General Fund is projected to drop from \$11.3 million at 7/1/03 to \$4.3 million at 6/30/10 if no new revenue source is realized. The projections generally assume, after 2004/05, a 3% increase in revenues and in expenditures. However, property taxes and sales taxes are projected to increase an average of 5% a year. This schedule accounts for an increase in property tax revenue equal to the significant annual ongoing vehicle in-lieu loss beginning in 2004/05, and includes the State's shift of \$343,000 per year in property taxes away from Morgan Hill for two years (2004/05 and 2005/06). The schedule also relects the deletion of the \$27,502 annual State booking fee reimbursement as of 2005/06. The projections also do not include sales taxes from any major new businesses in future years. Projections include new Fire Inspection fees anticipated to be implemented in 2005/06. The projections do not factor in any new employee positions other than postions added, beginning in late 2005/06, for the opening of the Indoor Recreation Center in 2006/07. Potential future costs for operating a new fire station, City Hall expansion, and expanded parks maintenance are **not** included in costs.

•	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
Beginning Balance	11,260,628	10,898,370	9,532,541	8,456,601	8,057,933	6,996,806	5,734,825
Revenues & Trnfrs In	15,763,617	17,544,060	18,732,301	21,877,350	22,413,150	23,227,289	24,012,040
Exps/Trnsfers Out(5)	(16,125,875)	(18,909,889)	(19,808,241)	(22,276,019)	(23,474,278)	(24,489,269)	(25,458,327)
Ending Balance	10,898,370	9,532,541	8,456,601	8,057,933	6,996,806	5,734,825	4,288,539
Less:Designations(3)	3,746,640	4,287,740	4,570,109	5,347,000	5,489,000	5,718,000	5,928,000
Undesg Fd Balance	7,151,730	5,244,801	3,886,492	2,710,933	1,507,806	16,826	(1,639,461)
Operating margin:	(362,258)	(1,365,829)	(1,075,940)	(398,668)	(1,061,128)	(1,261,980)	(1,446,287)

General Fund Projections (Continued)

GENERAL FUND BALANCE PROJECTIONS - NO NEW REVENUE 2001/02 through 2009/10

6/22/2005

REVENUE DETAIL	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
TAXES:							
Property Tax (1)	2,522,916	4,643,839	4,876,031	5,119,833	5,375,824	5,644,615	5,926,846
State prop tax taking	_,,-	(342,961)	(342,961)	5,111,122	2,2.2,22.	272	571257515
Sales Tax	4,070,030	5,200,000	5,460,000	5,733,000	6,019,650	6,320,633	6,636,664
TOT Tax	933,041	946,178	974,560	1,003,797	1,033,911	1,064,928	1,096,876
Franchise Fees	975,498	990,000	1,030,700	1,061,621	1,093,470	1,126,274	1,160,062
Pub Sfty Sales Tax	240,528	252,000	264,600	277,830	291,722	306,308	321,623
Property Trnsfr Tax	479,537	367,500	378,525	389,881	401,577	413,624	426,033
TOTAL TAXES	9,221,550	12,056,556	12,641,455	13,585,961	14,216,153	14,876,382	15,568,104
LICENSES/PERMITS	157,394	156,850	161,680	166,530	171,526	176,672	181,972
REVENUE FROM OTHER A	AGENCIES:						
Motor Vehicle Fee(7)	1,608,533	183,278	188,776	824,780	200,273	206,281	212,469
Other	307,182	260,687	246,400	225,725	232,496	194,666	154,251
TOTAL REV-AGNS	1,915,715	443,965	435,176	1,050,504	432,769	400,947	366,720
FINES/PENALTIES	74,716	61,459	63,500	65,405	67,367	69,388	71,470
CHARGES - CURRENT SE	RVICES:						
Recrtn/CCC Classes	194,610	259,453	282,400	290,872	299,598	308,586	317,844
Aquatics Revenue (8)	191,030	1,103,329	1,258,500	1,296,255	1,335,143	1,375,197	1,416,453
Indoor Rec. Ctr. Rev. (6)				1,457,000	1,900,000	2,085,000	2,168,000
Gen Admin Overhd	2,007,978	1,793,851	1,791,375	1,845,116	1,900,470	1,957,484	2,016,208
Fire Fees	75,426	114,000	340,000	395,520	407,386	419,607	432,195
Other Charges	264,542	265,260	219,750	226,343	233,133	240,127	247,331
TOTAL CUR SRVS	2,733,586	3,535,893	3,892,025	5,511,106	6,075,729	6,386,001	6,598,031
Interest Fernings	202.014	242.240	20E 000	222.000	202.000	254,000	202,000
Interest Earnings CCC/Gavilan Rent	292,016	242,240 467,100	295,000 484,250	332,000	302,000	256,000	
Other Rentals	386,997 107,300	127,080	464,230 143,750	498,778 152,573	513,741 152,596	529,153 152,620	545,028 152,644
Other New Revenues	107,300	127,000	143,730	152,573	152,590	152,020	152,044
Miscellaneous	97,285	59,817	163,600	24,308	25,037	25,788	26,562
TOTAL OTH REVS	883,598	896,237	1,086,600	1,007,658	993,374	963,561	926,234
TOTAL OTTALEVO		070,207	1,000,000	1,007,000	770,071	700,001	720,201
TRANSFERS IN							
Park Maintenance	200,000	125,000	125,000	125,000	125,000	125,000	125,000
Sewer/Water/Other	39,058	93,100	66,200	68,186	70,232	72,339	74,509
Public Safety	273,000	175,000	175,000	175,000	175,000	145,000	100,000
Community Rec Ctrs	265,000		85,665	122,000	86,000	12,000	-
TOTAL TRFRS IN	777,058	393,100	451,865	490,186	456,232	354,339	299,509
TOTAL REVS/XFRS	<u> 15,763,617</u>	17,544,060	18,732,301	21,877,350	22,413,150	23,227,289	24,012,040
TOTAL REVOINTRO	<u> 13,703,017</u>	17,544,000	10,132,301	<u> </u>	<u> </u>	<u> </u>	<u> </u>

General Fund Projections (Continued)

GENERAL FUND BALANCE PROJECTIONS - NO NEW REVENUE 2001/02 through 2009/10

6/22/2005

EXPENDITURES (4):	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
City Council	208,279	196,133	207,067	214,710	221,151	227,786	234,619
City Clerk	329,719	379,653	347,401	381,344	346,435	404,828	367,533
City Manager	464,358	392,246	477,740	446,050	459,431	473,214	487,411
Cable TV	42,641	43,399	37,611	38,926	40,094	41,296	42,535
Recreation	563,285	343,606	311,071	323,973	333,692	343,703	354,014
Community & Cul Ctr.	1,051,392	1,055,714	1,280,015	1,325,328	1,365,088	1,406,041	1,448,222
Indoor Rec Center (6)			85,665	1,662,000	2,044,000	2,105,000	2,168,000
Aquatics (8)	356,496	1,387,942	1,403,838	1,450,760	1,494,283	1,539,111	1,585,284
Police	6,445,345	7,459,687	8,539,088	8,963,594	9,232,502	9,509,477	9,794,761
Police Debt Serv (2)	-	52,926	218,978	211,982	212,323	212,323	212,323
Fire	3,744,977	4,194,617	4,377,495	4,601,050	4,923,124	5,267,742	5,636,484
City Attorney	627,412	1,099,324	566,690	587,462	605,086	623,239	641,936
Finance	908,489	882,264	982,085	994,100	1,023,923	1,054,641	1,086,280
Human Resources	542,618	481,906	488,604	508,513	523,768	539,481	555,666
Park Maintenance	729,510	640,571	698,893	726,185	747,970	770,409	793,521
Health Costs (5)				61,041	129,408	205,978	291,737
Less: 2% salary savings			(224,000)	(231,000)	(238,000)	(245,000)	(252,000)
Total Expenditures	16,014,521	18,609,988	19,798,241	22,266,019	23,464,278	24,479,269	25,448,327
Turn of our Out							
Transfers Out:		21 000	10.000	10,000	10.000	10.000	10.000
General Plan Update	- 25 520	21,900	10,000	10,000	10,000	10,000	10,000
Information Services	35,520	49,025					
Employee Assistance	60,000	20.07/					
Other	15,834	28,976					
Community Centers	-	200,000		-	-	-	-
Total Transfers Out	111,354	299,901	10,000	10,000	10,000	10,000	10,000
TOTAL EXPS/TRFS	<u>16,125,875</u>	<u>18,909,889</u>	19,808,241	22,276,019	23,474,278	<u>24,489,269</u>	<u>25,458,327</u>

⁽¹⁾ Property tax revenues for 2007/08 through 2009/10 assume that Redevelopment Agency tax increment cap of \$147 million is increased.

⁽²⁾ Police station debt service reflects the portion to be paid by the General Fund

⁽³⁾ Beginning in 2004/05, the General Fund target reserve has been established as 25% of estimated revenues, excluding transfers in.

⁽⁴⁾ Expenditures for years through 2004/05 include amounts expended for prior year carry-over encumbrances and rebudgeted projects.

⁽⁵⁾ Health costs separately shown represent projected costs in excess of the assumed 3% inflation rate.

⁽⁶⁾ Indoor Recreation Center activities are assumed to break even as of 3rd operating year beginning 9/1/08...

⁽⁷⁾ A one-time loss in Motor Vehicle In-Lieu Fees, amounting to \$630,340 shifted to the State, is reflected in lower revenues in 2003/04 and is offset by a projected State repayment of \$630,340 to the City in 2006/07.

⁽⁸⁾ Aquatics activity reflects a net cost of approximately \$150,000 per year beginning in 2005/06.



General Fund Projections (With New Revenues)

This schedule shows that total Fund Balance for the General Fund is projected to drop from \$11.3 million at 7/1/03 to \$8.7 million at 6/30/10 if an annual \$1.2 million from new revenue sources were collected, consistent with the City Council's adopted Budget Sustainability plan, beginning in April 2007. The projections generally assume, after 2004/05, a 3% increase in revenues and in expenditures. However, property taxes and sales taxes are projected to increase an average of 5% a year. This schedule accounts for an increase in property tax revenue equal to the significant annual ongoing vehicle in-lieu loss beginning in 2004/05, and includes the State's shift of \$343,000 per year in property taxes away from Morgan Hill for two years (2004/05 and 2005/06). The schedule also relects the deletion of the \$27,502 annual State booking fee reimbursement as of 2005/06. The projections also do not include sales taxes from any major new businesses in future years. Projections include new Fire Inspection fees anticipated to be implemented in 2005/06. The projections do not factor in any new employee positions other than postions added, beginning in late 2005/06, for the opening of the Indoor Recreation Center in 2006/07. Potential future costs for operating a new fire station, City Hall expansion, and expanded parks maintenance are **not** included in costs.

•	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
Beginning Balance	11,260,628	10,898,370	9,532,541	8,456,601	8,363,933	8,549,806	8,623,095
Revenues & Trnfrs In	15,763,617	17,544,060	18,732,301	22,183,350	23,660,150	24,562,559	25,440,668
Exps/Trnsfers Out(5)	(16,125,875)	(18,909,889)	(19,808,241)	(22,276,019)	(23,474,278)	(24,489,269)	(25,458,327)
Ending Balance	10,898,370	9,532,541	8,456,601	8,363,933	8,549,806	8,623,095	8,605,437
Less:Designations(3)	3,746,640	4,287,740	4,570,109	5,423,000	5,801,000	6,052,000	6,285,000
Undesg Fd Balance	7,151,730	5,244,801	3,886,492	2,940,933	2,748,806	2,571,095	2,320,437
Operating margin:	(362,258)	(1,365,829)	(1,075,940)	(92,668)	185,872	73,290	(17,659)

General Fund Projections (Continued)

GENERAL FUND BALANCE PROJECTIONS - WITH NEW REVENUE 2001/02 through 2009/10

6/22/2005

REVENUE DETAIL	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
TAXES:							
Property Tax (1)	2,522,916	4,643,839	4,876,031	5,119,833	5,375,824	5,644,615	5,926,846
State prop tax taking		(342,961)	(342,961)				
Sales Tax	4,070,030	5,200,000	5,460,000	5,733,000	6,019,650	6,320,633	6,636,664
TOT Tax	933,041	946,178	974,560	1,003,797	1,033,911	1,064,928	1,096,876
Franchise Fees	975,498	990,000	1,030,700	1,061,621	1,093,470	1,126,274	1,160,062
Pub Sfty Sales Tax	240,528	252,000	264,600	277,830	291,722	306,308	321,623
Property Trnsfr Tax	479,537	367,500	378,525	389,881	401,577	413,624	426,033
TOTAL TAXES	9,221,550	12,056,556	12,641,455	13,585,961	14,216,153	14,876,382	15,568,104
LICENSES/PERMITS	157,394	156,850	161,680	166,530	171,526	176,672	181,972
REVENUE FROM OTHER A	AGENCIES:						
Motor Vehicle Fee(7)	1,608,533	183,278	188,776	824,780	200,273	206,281	212,469
Other	307,182	260,687	246,400	225,725	232,496	194,666	154,251
TOTAL REV-AGNS	1,915,715	443,965	435,176	1,050,504	432,769	400,947	366,720
FINES/PENALTIES	74,716	61,459	63,500	65,405	67,367	69,388	71 470
FINES/PENALTIES	74,710	01,439	03,300	00,400	07,307	07,300	71,470
CHARGES - CURRENT SE	RVICES:						
Recrtn/CCC Classes	194,610	259,453	282,400	290,872	299,598	308,586	317,844
Aquatics Revenue (8)	191,030	1,103,329	1,258,500	1,296,255	1,335,143	1,375,197	1,416,453
Indoor Rec. Ctr. Rev. (6)				1,457,000	1,900,000	2,085,000	2,168,000
Gen Admin Overhd	2,007,978	1,793,851	1,791,375	1,845,116	1,900,470	1,957,484	2,016,208
Fire Fees	75,426	114,000	340,000	395,520	407,386	419,607	432,195
Other Charges	264,542	265,260	219,750	226,343	233,133	240,127	247,331
TOTAL CUR SRVS	2,733,586	3,535,893	3,892,025	5,511,106	6,075,729	6,386,001	6,598,031
Interest Earnings	292,016	242,240	295,000	338,000	340,000	346,000	348,000
CCC/Gavilan Rent	386,997	467,100	484,250	498,778	513,741	529,153	545,028
Other Rentals	107,300	127,080	143,750	152,573	152,596	152,620	152,644
Other New Revenues (9)				300,000	1,209,000	1,245,270	1,282,628
Miscellaneous	97,285	59,817	163,600	24,308	25,037	25,788	26,562
TOTAL OTH REVS	883,598	896,237	1,086,600	1,313,658	2,240,374	2,298,831	2,354,862
TDANICEEDS IN							
TRANSFERS IN Park Maintenance	200,000	125,000	125,000	125,000	125,000	125,000	125,000
Sewer/Water/Other	39,058	93,100	66,200	68,186	70,232	72,339	74,509
Public Safety	273,000	175,000	175,000	175,000	175,000	145,000	100,000
Community Rec Ctrs	265,000	175,000	85,665	175,000	86,000	12,000	100,000
TOTAL TRFRS IN		202 100					200 500
TOTAL TREKS IN	777,058	393,100	451,865	490,186	456,232	354,339	299,509
TOTAL REVS/XFRS	<u>15,763,617</u>	<u>17,544,060</u>	18,732,301	22,183,350	23,660,150	24,562,559	25,440,668

General Fund Projections (Continued)

GENERAL FUND BALANCE PROJECTIONS - WITH NEW REVENUE 2001/02 through 2009/10

6/22/2005

EXPENDITURES (4):	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
City Council	208,279	196,133	207,067	214,710	221,151	227,786	234,619
City Clerk	329,719	379,653	347,401	381,344	346,435	404,828	367,533
City Manager	464,358	392,246	477,740	446,050	459,431	473,214	487,411
Cable TV	42,641	43,399	37,611	38,926	40,094	41,296	42,535
Recreation	563,285	343,606	311,071	323,973	333,692	343,703	354,014
Community & Cul Ctr.	1,051,392	1,055,714	1,280,015	1,325,328	1,365,088	1,406,041	1,448,222
Indoor Rec Center (6)			85,665	1,662,000	2,044,000	2,105,000	2,168,000
Aquatics (8)	356,496	1,387,942	1,403,838	1,450,760	1,494,283	1,539,111	1,585,284
Police	6,445,345	7,459,687	8,539,088	8,963,594	9,232,502	9,509,477	9,794,761
Police Debt Serv (2)	-	52,926	218,978	211,982	212,323	212,323	212,323
Fire	3,744,977	4,194,617	4,377,495	4,601,050	4,923,124	5,267,742	5,636,484
City Attorney	627,412	1,099,324	566,690	587,462	605,086	623,239	641,936
Finance	908,489	882,264	982,085	994,100	1,023,923	1,054,641	1,086,280
Human Resources	542,618	481,906	488,604	508,513	523,768	539,481	555,666
Park Maintenance	729,510	640,571	698,893	726,185	747,970	770,409	793,521
Health Costs (5)				61,041	129,408	205,978	291,737
Less: 2% salary savings			(224,000)	(231,000)	(238,000)	(245,000)	(252,000)
Total Expenditures	16,014,521	18,609,988	19,798,241	22,266,019	23,464,278	24,479,269	25,448,327
Transfers Out:							
General Plan Update		21,900	10,000	10,000	10,000	10,000	10,000
Information Services	35,520	49,025	10,000	10,000	10,000	10,000	10,000
Employee Assistance	60,000	47,023					
Other	15,834	28,976					
Community Centers	10,004	200,000	_	_	_	_	_
-	111 254		10.000	10.000	10.000	10.000	10.000
Total Transfers Out	111,354	299,901	10,000	10,000	10,000	10,000	10,000
TOTAL EXPS/TRFS	16,125,875	18,909,889	19,808,241	22,276,019	23,474,278	24,489,269	25,458,327

- (1) Property tax revenues for 2007/08 through 2009/10 assume that Redevelopment Agency tax increment cap of \$147 million is increased.
- (2) Police station debt service reflects the portion to be paid by the General Fund
- (3) Beginning in 2004/05, the General Fund target reserve has been established as 25% of estimated revenues, excluding transfers in.
- (4) Expenditures for years through 2004/05 include amounts expended for prior year carry-over encumbrances and rebudgeted projects.
- (5) Health costs separately shown represent projected costs in excess of the assumed 3% inflation rate.
- (6) Indoor Recreation Center activities are assumed to break even as of 3rd operating year beginning 9/1/08.
- (7) A one-time loss in Motor Vehicle In-Lieu Fees, amounting to \$630,340 shifted to the State, is reflected in lower revenues in 2003/04 and is offset by a projected State repayment of \$630,340 to the City in 2006/07.
- (8) Aquatics activity reflects a net cost of approximately \$150,000 per year beginning in 2005/06.
- (9) New revenues to be identified, pursuant to the City Council's adopted Budget Sustainability plan.



Performance Measure Process

For the FY 05/06 Budget Process the Recreation and Community Services Division (RCSD) implemented a comprehensive approach to the development and implementation of Performance Measures based on the concept of Results Management. This concept provides the tools necessary to measure the results and outcomes of the activities and workloads of each member of the RCSD team. Through the Results Management process, each member of the team will be able to measure how his/her activities and workload contribute to the mission of the RCSD and how those activities benefit the customer. The RCSD team worked as a group to develop each Performance Measure in order to ensure measurements were meaningful and aligned with the purpose/mission of the Division. They identified three Key Measurement Areas from which to derive the Performance Measures. Key Measurement Areas (KMA's) are focus areas or major categories of customer requirements critical for the organization's success. The three KMA's identified by the RCSD team are: 1) Cost Recovery; 2) Customer Service; and 3) Accessibility.

The following guiding principles were used to develop the FY 05/06 Performance Measures:

- Measurement of results and outcomes not activities
- Development of a balanced set of measurements to measure both efficiency and effectiveness
- Primary focus is to "get better" not "keep score"
- Good measurements are ones that are used to make decisions
- No measure stands alone
- Measurements are integrated with strategic/action planning

RCSD developed Performance Measures designed to be implemented division-wide. Recreation Administration will provide support and technical assistance to the Community and Cultural Center and Aquatics Center in tracking and monitoring the process. The Key Measurement Areas and Performance Measures within those are listed on the next page:

Performance Measures (Continued)

[010-2110] Recreation Administration

1) Key Measurement Area: Cost Recovery				
	ccc	Aquatics Center		
Performance Measure:	To determine the cost per unit for CCC rentals during optimal hours	To determine the cost per unit for swim lessons		
Unit = customer	To determine the cost per unit for recreation classes	To determine the cost per unit for recreational swim		

2) Key Measurement Area: Customer Service				
CCC Aquatics Center				
Performance Measure:	To establish a baseline for customer service rating during first quarter of FY05-06	To establish a baseline for customer service rating during first quarter of FY05-06		

3) Key Measurement Area: Accessibility				
CCC Aquatics Center				
Performance Measure:	To determine percent of time staff and services are available when needed	To determine percent of time staff and services are available when needed		

Performance Measures (Continued)

[010-2115] Community and Cultural Center

1) Key Measurement Area: Cost Recovery				
GOAL	INPUT	OUTPUT	OUTCOME	
To determine the cost per unit for CCC & Playhouse rentals during primetime hours* Unit=Customer	Planning & Scheduling Advertising & Promotions Room Set-up Staffing: Event & Playhouse Coordinators Facility Staff Event Attendants Security	Number of CCC & Playhouse rentals	% of operating cost per unit vs. revenue received	
To determine the cost per unit for recreation classes	Registrations Planning & Scheduling Room Set-up Staffing Instructor recruitment and training	Number of students enrolled Number of classes offered	% of operating cost per unit vs. revenue received	

1) Key Measurement Area: Customer Service			
GOAL	INPUT	OUTPUT	OUTCOME
To establish a baseline for customer service rating during first quarter of FY05-06	Development of CS survey Implementation of survey Analysis of surveys received	Number of surveys received Data retrieved	% customer service rating based on data received

1) Key Measurement Area: Accessibility			
GOAL	INPUT	OUTPUT	OUTCOME
To determine percent of time staff and services are available when needed	Hours CCC open Staffing Hours Tracking inquiries received or missed	Number of inquiries received or missed Number of rentals Number of class enrollments	% increase in rentals/class enrollment due to change in accessibility

Performance Measures (Continued)

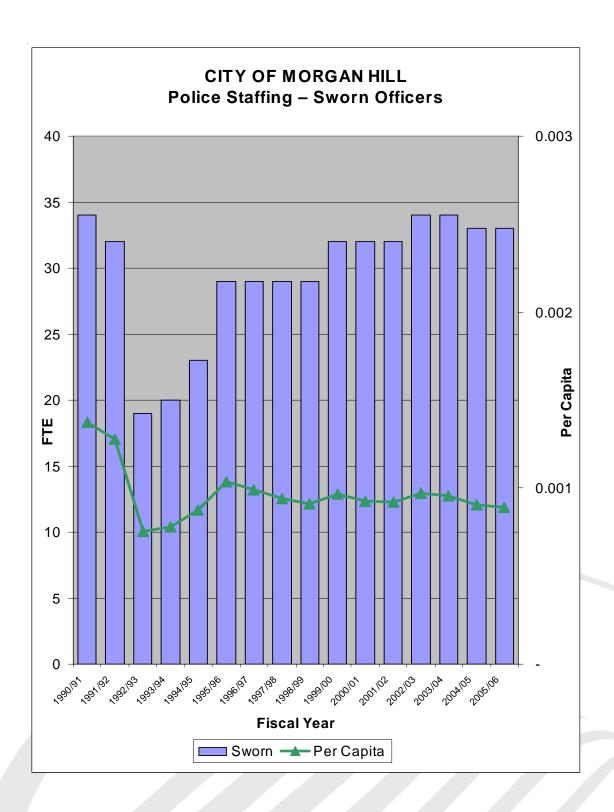
[010-2120] Aquatics Center

1) Key Measurement Area: Cost Recovery				
GOAL	INPUT	OUTPUT	OUTCOME	
To determine the cost per unit for swimming lessons *optimal hours determined as highest use and capacity during day	Planning & Scheduling Registrations Advertising & Promotions Instructor training Staffing Facility maint/operations costs	Number of students enrolled Number of classes offered	% of operating cost per unit vs. revenue received	
To determine the cost per unit for recreational swim during optimal hours *optimal hours determined as highest use and capacity during day	Planning & Scheduling Registrations Advertising & Promotions Instructor training Staffing Facility maint/operations costs	Number of recreational swim participants	% of operating cost per unit vs. revenue received	

1) Key Measurement Area: Customer Service			
GOAL	INPUT	ОИТРИТ	OUTCOME
To establish a baseline for customer service rating during first quarter of FY05-06	Development of CS survey Implementation of survey Analysis of surveys received	Number of surveys received Data retrieved	% customer service rating based on data received

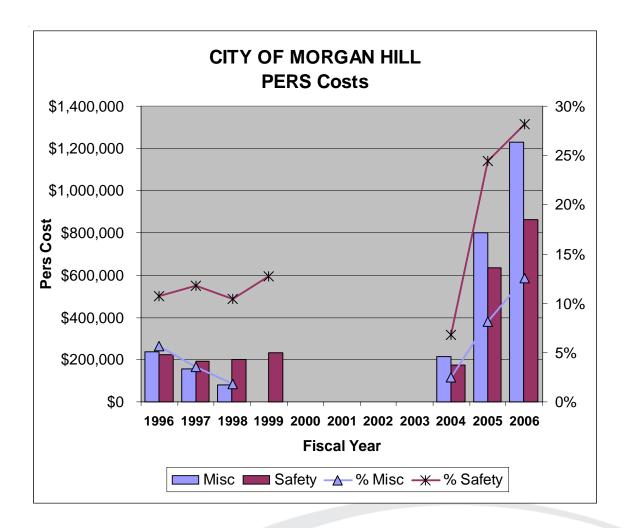
1) Key Measurement Area: Accessibility			
GOAL	INPUT	OUTPUT	OUTCOME
To determine percent of time staff and services are available when needed	Hours Aquatics Center open Staffing Hours Tracking inquiries received or missed	Number of inquiries received or missed Number of class registrations Daily admission count	% increase in class enrollment & recreation swim due to change in accessibility

Police Staffing History





Public Employees Retirement System (PERS) Costs





Relationship With Other Agencies

The City of Morgan Hill and the Redevelopment Agency of the City of Morgan Hill partner with other agencies/ entities in order to provide facilitate or otherwise further public purposes. Those agencies that are a component unit of the City are reported in the City's annual financial statements. Others do not meet the criteria for reporting as established by Generally Accepted Accounting Principles. However, the City believes the following list, and definition of terms, may be helpful to the readers of the budget document in understanding the various relationships in which the City and Agency engage.

Joint Powers Authority

Morgan Hill Corporation Yard Commission: A joint powers authority between the Morgan Hill School District and the City to facilitate the sharing and maintenance of public facilities.

South County Regional Wastewater
Authority: A joint powers authority
between the City of Gilroy and the City of
Morgan Hill for the sharing of sewer
transport and treatment.

Association of Bay Area Governments: A joint powers authority of multiple bay area cities to provide efficient and effective liability insurance pools.

Local Agency's Worker's Compensation Excess Liability: A joint powers authority of multiple bay area cities and districts to obtain cost effective excess worker's compensation insurance.

<u>California Disaster and Civil Defense</u> <u>Mutual Aid</u>: Disaster assistance.

<u>Employee Relations Service</u>: Sharing of information and studies regarding recruitment, wages and benefits.

Associated Non-Profit Groups

The following non-profit groups provide business and community services within the City of Morgan Hill. The City and Agency provide financial support to these groups to assist with community needs.

Catholic Charities
Community Solutions
Ecumenical Association of Housing
Emergency Housing Consortium
First Community Housing
Independence Day, Inc
Joint Venture Silicon Valley
Lighthouse
Live Oak Adult Day Services
Morgan Hill Chamber of Commerce
Morgan Hill Downtown Association
Project Sentinel
Santa Clara Association of Cities
Second Harvest Food Bank
South Valley Day Worker Center

Redevelopment and Housing Authorities

Redevelopment Agency of the City of Morgan Hill: Provides community improvements, services to businesses, economic development and low income housing and housing rehabilitation.

Special Districts

Santa Clara County Central Fire District: Provides fire service and emergency response to a defined geographical area which includes the City of Morgan Hill.

Morgan Hill Wastewater Financing

<u>Authority</u>: To facilitate the issuance of debt for improvements to wastewater system.

Morgan Hill Financing Authority: To facilitate the issuance of bonds for reassessment of the Morgan Hill Ranch Assessment District 1994-I.

Relationship With Other Agencies (Continued)

Lease Agreements with Zero or Token Lease Payments

Morgan Hill Post No. 444 American Legion: Free and exclusive use of one community meeting room at 17666 Crest Avenue.

County of Santa Clara Morgan Hill Branch Library: Zero lease payments for Library building. City provides maintenance of grounds and parking area.

YMCA of Santa Clara County: \$1.00 per year lease payment for facilities to operate youth and senior centers.

Woodland Estates: \$1.00 per year lease

payment for open space near Llagas Creek in the Woodland Estates neighborhood. City provides maintenance and upkeep of property.

Morgan Hill Historical Society: Free and exclusive use of two story home as a museum. City provides maintenance and utilities.

South County Housing: Three \$1.00 per year leases for property providing single and multi-family residences, commercial space and day care facilities.

Santa Clara County: \$1.00 per year lease for 6 acres for construction of a court house and adjoining office facilities.

Definition of Terms

Joint Powers Authority: Agency established by government entities to combine the authority of individual entities to meet a common objective or provide a common service

Contributory Agreement: Agreement between a government and a private organization, usually a non-profit group, where the government agrees to financially contribute money or facilities to satisfy the needs of the community. Special Districts: Single purpose districts that are not tied to a city boundary, but to an area served. They have taxing authority for specific purposes within the geographical boundaries. The Board of Directors is elected by the public.